Evidence-based performance measures for efficient and effective global health service delivery

SPOTLIGHT: UPCOMING CONFERENCE

International Conference on Family Planning (ICFP) Nov. 12-15 in Kigali, Rwanda

We hope to see you in November in Rwanda, where Metrics for Management will be presenting a full line-up of our latest family planning quality research.

WEDNESDAY NOVEMBER 14

Panel Presentation: Dr. Nirali Chakraborty: “Do women with a higher M11 score have lower contraceptive discontinuation rates?”

Oral Presentation: Dr. Karen Chang: “How do women experience and react to side effects? Comparing method switchers, discontinuers and continuous users”

Poster: Karla Feese, MPH: “Domains of family planning service quality associated with contraceptive discontinuation: A secondary analysis of MLE project data from urban Kenya”

THURSDAY NOVEMBER 15


Panel Presentation: Dr. Nirali Chakraborty: “Correlation between facility quality measures, M11 and discontinuation”

Read more details about M4M at ICFP
left to right: Director of Research and Technical Assistance Nirali Chakraborty, Communications Manager Rebecca Chapman, and Research Analyst Karla Feeser at M4M’s table at the MERL Tech conference in September

**MERL Tech, September 6-7 in Washington DC:** Research Analyst Karla Feeser led a breakout session that explored the importance and challenges of equity measurement, and showed the value of the EquityTool to help managers adjust and improve service delivery. Medic Mobile co-facilitator Sara Hollis followed with a presentation of the approach and implications of a Living Goods pilot analysis in Kenya—a real-world example of the EquityTool in use.

Meanwhile, at the M4M booth we enjoyed opportunities to discuss wealth measurement with passionate development practitioners, conduct live demonstrations of the EquityTool, and engage attendees with an interactive game: ‘Visualizing Equity around the World.’ A big thank you to everyone we met. We’re planning a booth for Women Deliver 2019 (and likely a few other conferences TBD), so we hope to catch you at our next conference!

**Global Symposium on Health Systems Research (HSR), October 8-12 in Liverpool UK:** Dr. Nirali Chakraborty presented her poster “Engaging the private sector to standardize quality measurement.” Using family planning (FP) service delivery as a case study, the poster described four different approaches to defining important quality indicators at the facility or program level.

Dr. Chakraborty and CEO Dr. Dominic Montagu also spoke in the satellite session: "Engaging with Private Providers in Low and Middle Income Countries - Strengthening Quality of Care and Effective Regulation." Organized by the Private Sector in Health Thematic Working Group of Health Systems Research.
Don't miss our next conference! Connect with us to stay up-to-date on the latest M4M news and events:

- Visit m4mgmt.org/News
- Follow @m4mgmt on Twitter

M4M TECHNICAL ASSISTANCE

Introducing: Metric Bootcamp

Metric Bootcamp is a highly participatory scoping exercise. Through interactive and engaging exercises with your staff, our expert team helps you clearly define your organization’s measurement needs, processes, and challenges. Following the Metric Bootcamp, your organization will better understand how to strengthen your performance measurement and data collection tool(s), focusing on solutions that are tailored to your unique goals. The scoping session gives us the opportunity to understand your data challenges, key stakeholders, and ways of working, and allows us to identify and design approaches that will help you implement Bootcamp findings.

Discover Metric Bootcamp

EQUITY TOOL UPDATES

EquityTool Updates

M4M has added or updated EquityTool surveys for Argentina, Guinea-Bissau, Myanmar, and Somaliland. In total, there are more than 50+ countries where users can use this FREE tool to quickly collect...