Family planning is a rich field that has evolved dramatically over the last 40 years, driven by attention to client-centered care, client rights and engagement, and data for evidence-based program management. Reaching the ambitious targets set by the Sustainable Development Goals and the Family Planning 2020 initiative requires a focus on service quality for a number of reasons, including ensuring choice, reducing discontinuation, and improving access to high quality care.

Yet family planning quality measurement is not easy, consistent, or accurate.

The papers included in this comprehensive summary of the past, present, and future of family planning quality measurement summarize the background for an October 2015 meeting on Quality of Care in Family Planning at the Rockefeller Center in Bellagio, Italy. Authors represent a diverse group of family planning providers, NGO leaders, researchers, global policy makers, and donors.

Metrics for Management, Population Services International, Marie Stopes International, and the Population Council are currently undertaking the first phase of research outlined at the Bellagio meeting to develop a common metric that links existing facility-based measures of quality to client engagement, and to contraceptive continuation.
If you are interested in learning more, please join our TweetChat on November 15 at 9:30 am EST using #FPQuality.

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