

# Mwangaza Uliona Tumaini Clinics TUMAINI MEDICAL CENTRE

Clinics Maternity



METRICS FOR MANAGEMENT

## CASE STUDY: Measuring Youth Sexual & Reproductive Health Services

Location: Global | Funding: Gates Foundation

### THE CHALLENGE

Despite global commitments to improve youth access to sexual and reproductive health (SRH) services, young people continue to have greater unmet SRH needs than older clients. While we have seen improvements in services for youth in the last two decades, the ongoing disparity in unmet demand, the quality of service delivery, and barriers to care persist. These barriers include ongoing challenges to service privacy, confidentiality practices, and provider bias. Organizations also continue to content with identifying and measuring youth SRH services and their impact.

### THE SOLUTION

With funding from the Gates Foundation, Metrics for Management (M4M) partnered with A360, Youth Alliance for Reproductive Health (YARH), EngenderHealth, etr., FP2030, Nivi, Pathfinder International, and YIELD Hub. The collaboration set out to address the crucial

need for improving services for young people. For M4M, that meant creating a measurement tool — MY SRH — to identify the aspects of SRH care that matter most and to collect relevant data to inform improvements in accessibility, effectiveness, and youth-friendliness of services — ultimately improving overall health outcomes.



M4M started this work by convening an advisory group of SRH leaders, youth clinicians, health and human rights experts, and organizations at Women Deliver 2023 in Kigali, Rwanda. From there, M4M developed accessible and scalable measures to inform quality improvements and interventions to reduce barriers to services.

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