



METRICS FOR MANAGEMENT

CASE STUDY: Evaluation of the Public Sector Strengthening Initiative in Ghana

Location: Ghana | **Funding:** United States Agency for International Development (USAID)

THE CHALLENGE

MSI Reproductive Choices undertook a 5-year training and supportive supervision initiative in Ghana to strengthen the ability of public sector health workers to provide high quality long acting reversible contraception. An evaluation was needed to assess program effectiveness and sustainability across 300 community health posts and clinics in central and southern Ghana.

THE SOLUTION

Metrics for Management's (M4M) was commissioned after the first years of the program, with the initiative already underway in 100 facilities. M4M conducted three waves of primary data collection, including facility surveys, provider surveys, and client exit interviews — all to assess the quality of materials, equipment, technical knowledge, cost, equity, and overall quality of services.

MSI used M4M's findings from multiple rounds of data collection and supplemental data from the national health information management system to adapt trainings, provide additional equipment, and support the Ministry of Health in reducing stock-outs.



Our overall findings indicated that the intervention was well-accepted across stakeholders, highlighting a highly collaborative partnership and learning model.

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